

Epoq Legal Solutions



Give your clients the advantages of Epoq's ClientSpace™ Web Service

Epoq's ClientSpace™ web service is an extranet application that capitalizes on the Internet's global 24/7 availability to provide private communications channels and information access to a designated group of users. Because communications and information are at the very core of the legal services Epoq, believes that an extranet specifically designed for individual clients can provide an on-line legal services experience that is unparalleled.

Within a Epoq ClientSpace™ a user can assemble legal documents on-line, access legal information and law guides, communicate securely with their attorney, upload documents for attorney review, check on the status of their case, schedule an appointment with their attorney, access legal advice electronically, store copies of their legal documents, and access relevant legal resources directly.

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Epoq's ClientSpace™ Solution

Epoq's ClientSpace™ Legal Solution is designed to provide a client extranet that incorporate Rapidocs document automation technology.

It is based on two inter-related concepts:

(1) The law firm client of today and tomorrow will live on the Internet. They use email, get news, access government information, check out health and medical information, participate in auctions, book travel reservations, research their genealogy, gamble, seek out romantic partners, and engage in countless other activities. They also expect to relate to their lawyers and access legal services over the Internet. Today's law firm client expects immediate response and personalized legal service.

(2) You don't need a lawyer to solve every legal problem. Certain legal problems can be resolved by access to legal information and other web-based legal applications. When you do need a lawyer, Internet access to that attorney can provide a convenient and immediate channel that minimizes the problems of scheduling, time off from work for a face-to-face appointment, and the inconvenience of traveling to a lawyer's office for what may only be a brief conversation. An Internet based legal information service can be staffed internally by paralegals, referring to attorneys only those questions that require full legal advice. By unbundling the provision of legal information from legal advice, less attorney time is utilized resulting in reduced cost.

We know from our work with self-help litigants, that legal information by itself, in the form of automated legal documents, searchable legal information databases, and interactive legal problems can resolve some legal issues by providing an answer to a legal question that doesn't require the deeper analysis of a trained lawyer.

When a client uses legal information, in various forms, to solve their legal problem, the utilization rate of a lawyer goes down and consequently costs go down. It is quite clear, that among consumers who do not have access to a legal plan, that utilizing free or low cost legal information made available on the Internet is becoming an alternative method of resolving legal problems.

The practice of law, today more than ever before, relies heavily on an ability to access, convey, store, retrieve, and review a diverse range of information—often on a nearly instantaneous basis. Attorneys and clients, both pressed by growing work and travel demands, must increasingly communicate on-the-fly and from remote settings.

These circumstances have led to a strong reliance on:

- E-mail communications
- Voice mail messaging
- Fax transmissions
- Meetings and travel
- Conference calls
- Courier services

Each of these factors is further complicated by time, whether it be time to: travel and attend meetings, accommodate time zone differences, coordinate conference calls and meeting schedules, review messages, or shuttle actual documents.

The Extranet Concept

Epoq's ClientSpace™ Legal Solution, also known as a "client extranet", utilizes sophisticated Internet technologies to provide private communications and information sharing capabilities to a designated group of users. Client extranets function much like the Internet itself, but access is restricted to those with access codes, and data transmissions typically are either encrypted or sent through dedicated lines.

ClientSpace™ provides attorneys and clients many significant benefits. These include:

- **On-Line Assembly of Legal Documents:** Using Epoq's Rapidocs technology Plan Members can assemble their own legal documents ready for review by a Plan Attorney, or alternatively documents can be assembled for self-help use. Over 350 state-specific documents are available for use.
- **On-Line Secure Communications:** An extranet enables clients and their attorneys to store and access information as well as communicate with each other all in the same secure environment.
- **Accommodates diverse information:** From notes and contracts to court documents, extranets can be designed to handle a wide range of digital information.
- **Saves time:** Instant access to information and easier communication saves valuable time for both clients and attorneys.
- **Reduce costs:** Extranets significantly lessen the need for information processing and searching, faxing, courier services, and meetings.
- **Provides anywhere-anytime access:** Any user with access to the Internet can access ClientSpace™.

Information security

Epoq built ClientSpace™ using the same advanced digital communications technologies employed by the financial services industry and the U.S. government. The result is a secure environment in which designated users are able to share, store, and access a variety of highly sensitive information.

ClientSpace™ support and management

To be of significant value to clients and the law firm, an Epoq extranet must not only serve the needs of the client, but must operate smoothly and with minimal interruption. Our Technical Support team includes dedicated professionals who are trained to assist both clients and lawyers in working and communicating on-line. They are well prepared to address technical issues that occasionally arise, and to provide technical assistance when needed through special support telephone lines. Our experience in maintaining literally thousands of ClientSpaces™ for our retail web sites is evidence of our capacity to undertake the creation of extranets for our institutional clients.

To learn more

You can quickly gain a sense of the significant value an Epoq ClientSpace™ adds by logging into this web site and experiencing a live demonstration of this technology.

Demonstration Site: <http://www.epoqlegalsolutions.com>.

[Call us to get a test user name and password.](#)

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Powered by:



Versatility and convenience

Epoq ClientSpace™ is a versatile tool that serves many functions. Typically, these include:

- On-Line Document Assembly
- Electronic filing
- Calendar/docketing / To – Do Lists
- Document Storage and Management
- Legal information and legal advice
- Web Advisors
- Searchable Law Guides
- E-mail messaging
- Discussion Spaces
- Announcements
- Events information
- Site search
- Document upload for attorney reviews
- Legal Contacts directory
- Related links